

How to Access Insurance Information from the United Healthcare Website

The United Healthcare website provides access to your High Point University Insurance Plan and list of providers as well as a way to view claim information and print a temporary insurance card.

This is the link to the United Healthcare/High Point University web page: <https://www.uhcsr.com/highpoint>.

The screenshot shows the United Healthcare StudentResources website. The top navigation bar includes the United Healthcare logo and a search bar. The main content area is titled "Welcome High Point University" and is divided into three sections: "Student Health Insurance & Plans", "Self Service & Support", and "Request Information". A "Go Green - My Account" box highlights the "Create an Account" button with an arrow. Below this, there is an "ID CARD" graphic and app download links for the App Store and Google Play.

If this is your first time accessing your account information, you will need to create an account. Click on "Create an Account" to continue.

You will then be asked for your name and birthdate and *one* of the following: Email address, or HPU School ID or SR ID number.

- Email Address: You must use your HPU email address
- HPU School ID: Make sure you use the full seven digit number which may include leading zeroes.
- SR ID number: This is a unique number assigned by United Healthcare. You probably won't have this number until you receive your card.