## HIGH POINT UNIVERSITY The Premier Life Skills University

Master of Healthcare Administration



# HPU'S LIFE SKILLS & THEIR IMPORTANCE TO YOUR CAREER

"High Point University's national poll data clearly illustrates that in order to lead their organizations to success, employers need team members who are equipped with life skills. To further explore the importance of life skills, HPU has conducted additional studies with employees to determine which traits are easier to develop in a new hire - technical skills or life skills." (Source:

https://issuu.com/highpointuniversity/docs/life\_skills\_brochure\_p.6). Feedback shows the five largest categories of skills employers looked for include motivation, emotional intelligence, coachability, temperament and technical competence.

**Motivation:** HPU's national poll data reveals, 38% of participants voted "motivation" as the top category in which candidates lack. When starting or continuing your career in healthcare administration, make sure you follow your passion. Follow your dream and leave a positive impact on those you care for and work with. Motivation drives performance and will keep you in your job today and in the future. Motivation is self-driven.

**Emotional Intelligence:** Not only is it important to acknowledge and manage your own emotions and thoughts, but also to identify and understand the emotions and thoughts of those around you. Successful leaders tend to have the ability to communicate empathically and professionally with the people they serve and work with. (*Continued on page 2*)

VOLUME 8
SEPTEMBER 1, 2023

### Newsletter Highlights

Life Skills that Employers Look For

**MHA Annoucements** 

Welcome to the Team

For more information or to apply, scan the QR code



#### **Important Dates**

**Registration for Fall Session Ends** 

Term B(II): October 15, 2023

Last Day to Add/Drop

Term B(II): October 20, 2023

Last Day to Withdraw

Term A(I): September 1, 2023

Term B(II): October 27, 2023

Fall Break

October 9-13. 2023

SEPTEMBER 1, 2023 VOLUME 8



**Coachability:** Employers look for candidates who are coachable. The ability to be open-minded, take criticism, and hold yourself accountable is a highly sought-after competency. Lacking this skill can cause additional stress and frustration for all members of your company.

**Temperament:** In a rapidly changing environment, employers look for someone who can handle the changes and pressure with patience and a growth mindset. Temperament matters.

**Technical Competence:** High Point University strives to provide students with the most up-to-date relevant technical competency and analytics skills. Technology is evolving and employers want applicants who are willing to adapt, learn, and be flexible with available and in the future.

#### WELCOME TO THE TEAM

Beginning in our Fall Session B, Dr. Rick Gannotta will be covering multiple of the MBA/MHA courses that were previously taught by Dr. Greg Page. While in this position, he will continue to be a Senior Lecturer of Health Administration at NYU's Graduate School of Public Service, and co-director of the Master of Science in Health Law and Strategy at NYU. He has served in both academic and administrative roles.





Dr. Tanisha Watkins will be our new instructor for the course in Strategic Management of Health Communication. She currently is an instructor for the School of Communication at HPU and a Behavior Strategist at MicroMass. She has been in various healthcare positions since receiving her Masters degree at High Point University in 2014, presented at multiple conferences, and has published "Talk is Cheap, Until It Costs You Everything!: 7 Strategies That Lead to Advanced Communication" in 2017.

#### **MHA Program Announcement**

Beginning in the Fall 2023 semester, the MHA program will be setting up one-on-one meetings each term between students and their academic advisor. Our program director, Dr. Goodspeed, wants to promote an increase in communication and rapport between all members of the MHA program. These meetings will serve as a check-in to make sure all students are on the right track to success.