

# HIGH POINT UNIVERSITY

## Library User Survey

### Default Question Block

Please tell us a little about yourself.

#### GENDER

Male

Female

#### CLASS

Freshman

Sophomore

Junior

Senior

Graduate Student

Add-on Licensure

#### MAJOR

How many times per week do you go to a library on campus such as, Smith Library, the University Center Learning Commons, School of Education Resource Center or the Bassett Furniture Library?

**How many times per week do you use the library's website to find articles, books, DVDs and other content?**

**What times of the day are you most likely to use a library space on the HPU campus? (Check all that apply)**

- 6am to noon
- Noon to 6pm
- 6pm to midnight
- Midnight to 6am
- I do not use the libraries as a place to study, get help or research

**Library services are a critical part of High Point University's academic mission. In order to ensure that HPU libraries continues to meet the diverse needs of students and faculty, would you please take a moment to respond to each of the following items?**

	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree
When the library does not have a resource, the library has helped me get the materials that I needed.	<input type="radio"/>				
I never have to wait for a computer in the library.	<input type="radio"/>				
The on-line catalog, WorldCat Local, makes it easy to look for the materials I need.	<input type="radio"/>				
All things considered, the library enhances my ability to learn.	<input type="radio"/>				
Off-campus access to on-line resources works well.	<input type="radio"/>				
The library staff are quick to meet my information needs.	<input type="radio"/>				
Media Services helps when I have design or presentation issues.	<input type="radio"/>				
The UC Learning Commons contains adequate study areas.	<input type="radio"/>				
Research instruction sessions prepare me to work on papers and projects.	<input type="radio"/>				
Library web pages contain					

useful information.	<input type="radio"/>				
The UC Learning Commons is open when I need to study.	<input type="radio"/>				
The UC Learning Commons is a comfortable place to study.	<input type="radio"/>				
There are plenty of library staff to meet my needs.	<input type="radio"/>				
Books and other research materials are easy to locate in the library.	<input type="radio"/>				
I am comfortable asking a librarian for help when I have a question.	<input type="radio"/>				
The library is neat, clean, and attractive.	<input type="radio"/>				
There are enough on-line resources such as eBooks, magazines and journals available to support research in my area of study.	<input type="radio"/>				
The libraries contain enough areas for group study sessions.	<input type="radio"/>				
Smith Library contains adequate study areas.	<input type="radio"/>				
Smith Library is a comfortable place to study.	<input type="radio"/>				
Smith Library is open when I need to study.	<input type="radio"/>				
The library chat service helps when I have questions.	<input type="radio"/>				
The library staff are professionally competent.	<input type="radio"/>				
The book collection meets my research needs.	<input type="radio"/>				
I go to one of the libraries to get help with papers and research.	<input type="radio"/>				
Copy machines and printing services are readily available.	<input type="radio"/>				

**Do you have any questions or comments you'd like to share about the libraries and if you leave a suggestion try and be specific such as "There are not enough computers in the UC" or "We need access to more current books on technical theater".**

***Thank you for taking the time to complete this survey.***

***Please click on the button below to submit your responses.***

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