

Default Question Block



Transportation Services



HPU Transportation Services strives to provide the very best service to our students. In a continuing effort to improve our student shuttle program, we ask for your help in completing the following survey. One student will be selected at random to receive a \$100.00 Passport gift card!

To be eligible for the \$100.00 Passport gift card, please provide your contact information below.

Name

Phone Number

E-mail address

Note: Your responses to this survey will not be tied back to your entry for the passport gift. Your feedback in this survey will remain anonymous.

What is your year in school?

Freshman

Sophomore

Junior

Senior

What Residence Hall/Complex do you live in?

You selected "Other" for your Residence Hall/Complex. Please specify where you live:

How often do you ride a shuttle to campus?

 Never Once a Week Once a Month 2-3 Times a Week 2-3 Times a Month Every Day

Why don't you ride the shuttle to campus every day? Are there areas of improvement that would increase how often you ride the shuttles to campus?

For the 2013 Fall semester, a 2nd shuttle was added to the Purple & Silver Lines on class mornings. How would you rate this change?

 Very Helpful Somewhat Helpful No opinion-did not impact me. The additional shuttle did not improve my experience, even though I have morning classes and would like to ride the shuttles.

Please rate the following qualities of your HPU Ridership.

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|--|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|
| The shuttle is on time (it leaves at posted departure time). | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The shuttle drivers are courteous. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| The shuttle stops are conveniently located. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| There is enough room on the shuttle when I get on. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

What do you like most about your HPU Ridership?

What do you like least about your HPU Ridership?

It is our goal to increase ridership by continually improving quality of service. How could we improve the student shuttle program overall?

Do you have any additional comments or suggestions about the HPU Transportation Service?

